



Welcome Form

Welcome to Te Kauwhata Health Centre. Please feel free to use this to help us learn a little about you, and what is important to you in regard to healthcare. We will treat information completed here with our usual confidence. Please see www.tkhealth.co.nz for more information.

Our vision is ‘working with you towards a healthier community’

Our mission is to partner patients in delivering a quality community health service

Our values are Best Practice, Clear Communication, Care with Compassion and Community Focus

Feedback, please let us know if you see these values in action ... or if we could improve

Name		Preferred pronoun?
DOB		
Phone Number	Might this have changed from last time you were here? Please help keep our records current.	
Access	<p>Have a you a disability or other reason that might affect your ability to access our service? Remember lots of consults are now telehealth or email.</p> <p>Is there anything we could do differently to help you access our service?</p>	
Languages you speak		Will you require the services of an interpreter? We can arrange for an interpreter. Try Google Translate to help with documents in the surgery.
Power of Attorney	Have you made your will and legally nominated a Power of Attorney to make decisions for you in the event that you become incapacitated? This is important for all adults, whatever their age. Please discuss with the team.	
Advance Care Plan	Something to consider if you are getting older, or have multiple medical conditions – feel free to discuss with your GP/NP team.	
What is important for you in your local health service?		

“It is important for me to see the same Dr/Nurse each time.”

“It is less important who I see, as long as I receive a timely and quality service”

“It is important that I know the Dr/Nurse will be available if I become unwell”

When you contact us (by email to reception@tkhealth.co.nz / website / phone) please let us know if this is a new or worsening illness – our aim is to see everyone unwell that day, or the next day. In an emergency still dial 111. Out of hours (evenings and weekends), please consider Anglesea Urgent Care for in-person or Patientplus for telehealth needs. See www.tkhealth.co.nz

Please book a routine appointment for everything else. These may initially be phone consults with planned time for in-person review as required. This is for infection control purposes, our thanks for your understanding. You can choose your preferred GP/NP in these pre-bookable appts – we all like continuity of care. Rest assured we make good notes and work closely as a team so another GP/NP should be able to carry on with your care.

Please list any supplements or Rongoā Māori you take to support your health.

Tell us what do you do to actively promote your health and wellbeing?

How do you like your health decisions?

“I prefer the Doctor or Nurse tells me what to do”

“I prefer to informed about my medical condition and have the option to discuss management or treatment options with the team”

We tend to work in partnership with patients, with informed consent and informed decision making at the core of our practice. Please let us know if we can tailor to your needs.

Results. We will not routinely contact you with normal results. We recommend registering for Manage My Health – you will see your test results online and can ask the GP/NP for comment. We will phone and/or text with abnormal results – please make sure your phone number is up to date on our records.

Is there anything else important we should know about you and your health?